


LOCAL AUTHORITY PROGRESS REPORTS
(September 2008 Payment)

Name of Local Authority: **Dun Laoghaire Rathdown County Council**

INDICATOR CHECKLIST	Verifiable progress since March 2008		Comments
	Yes	No	
Co-operation with ongoing change/modernisation	Y		On-going IT projects CRM Pilot Scheme
Staff flexibility in the light of changed business requirements/ alterations in work procedures as necessary	Y		Social & Affordable Housing Section out of hours services
Enhanced team working	Y		Expansion of Management Team/Seniors Group Meetings
Outsourcing	Y		
Redeployment of staff		N	Proposals in relation to Refuse/Mechanical & Housing maintenance staff
Enhanced attendance at work	Y		
Introduction of new work practices	Y		
Enhanced links with local community	Y		Accessibility Plan Consultations on-going
Provision of information required by Service Indicator process	Y		
Industrial relations climate enhancement	Y		Handling Significant Change Through Partnership Committee established
Extended opening hours/enhanced customer service	Y		
Better use of IT	Y		

INDICATOR CHECKLIST (cont'd)	Verifiable progress since March 2008		Comments
	Yes	No	
Better service to marginalised groups	Y		
Expanded options for customer payments	Y		
Participation in e-procurement	Y		
Enhanced Website	Y		
Examination of the potential for shared services as per recommendations or Review Group		N	
Staff Training	Y		Further developed in relation to Health & Safety and emphasis on outdoor grades
Open Recruitment	Y		
Implementation of PMDS	Y		
Health & Safety Enhancement	Y		Review of Parent Safety Statement Increased Training
Equality	Y		

Signed:



(Chairs) Partnership Committee

