

LOCAL AUTHORITY PROGRESS REPORTS
(September 2008 Payment)

Name of Local Authority: Kerry Local Authorities

INDICATOR CHECKLIST	Verifiable progress since March 2008		Comments
	Yes	No	
Co-operation with ongoing change/modernisation	Y		Ongoing commitment.
Staff flexibility in the light of changed business requirements/ alterations in work procedures as necessary	Y		Ongoing for example <ul style="list-style-type: none"> ▪ HR/ payroll project ▪ Revenue Collection reorganisation ▪ Health and Safety ▪ Costing model for Budgetary Process
Enhanced team working	Y		Ongoing
Outsourcing	Y		Full local cooperation in place for PPP initiatives to date and with the use of contractors in accordance with national procedure.
Redeployment of staff	Y		Ongoing cooperation with accommodation provision/ staff transfer programmes.
Enhanced attendance at work	Y		Absence/ attendance management programme in place. Extensive training programme undertaken for supervisory staff. Pro active monitoring of attendance levels.
Introduction of new work practices	Y		Ongoing
Enhanced links with local community	Y		Ongoing.

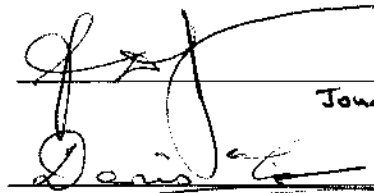
Provision of information required by Service Indicator process	Y		Full local cooperation in place. Ongoing improvement in the collation of information.
Industrial relations climate enhancement	Y		Stable IR climate in place. Strong working relationship in place. Twice annual Management/ Union meetings through Partnership Structures in place.
Extended opening hours/enhanced customer service	Y		Review of opening hours underway in Library service – extended opening hours in place but review to include examination of the balancing of opening hours with customer needs. Full 9 to 5 (including lunch) opening hours across all main services in place for many years
Better use of IT	Y		Pilot site for HR/ Payroll project. Extensive presentation made to PVG on ICT initiatives.

<i>INDICATOR CHECKLIST</i> (cont'd)	Verifiable progress since March 2008		Comments
	Yes	No	
Better service to marginalised groups	Y		Ongoing commitment to the Disability Agenda. Work placement programme for members of the traveller community ongoing in 2008. County Development Board and Community and Enterprise Department continuing to work with the community/ voluntary/ advocacy groups.
Expanded options for customer payments	Y		Ongoing expansion of payment options where relevant. Extensive range of options available across all services.

Participation in e-procurement	Y		Full ongoing participation. The lead role played by the Kerry Local Authorities has been comprehensively reported in earlier progress report and presentations.
Enhanced Website	Y		Revised and enhanced website in roll out.
Examination of the potential for shared services as per recommendations or Review Group	Y		<ul style="list-style-type: none"> • Focus initially on internal/ support services – IT, Finance and HR. • Shared services model for payroll being tested as part of the HR/ Payroll IT Project for which Kerry is one of the Pilot Sites.
Staff Training	Y		Ongoing development of the Training and Development Function with approach and intervention linked to PMDS
Open Recruitment	Y		<ul style="list-style-type: none"> • Full local cooperation with this initiative. • Relevant competitions have been run under new Qualifications.
Implementation of PMDS	Y		<ul style="list-style-type: none"> • Continual enhancement of the PMDS. Have strengthened the linkages with and refinement of the Training and Development Function of the Council. • PMDS becoming significantly more embedded within Corporate Planning Process.

Health & Safety Enhancement	Y		<ul style="list-style-type: none"> • Significant progress on initiatives to ensure implementation with new regulation and codes of practice. • Comprehensive training and development programme underway. • Training delivery primarily by internal trainers
Equality	Y		Ongoing commitment to the development of the Equality agenda.

Signed:



(Chairs) Partnership Committee

John D. Funn, D.C.S., MANAGERIAL S.C.



Denis Cannon, G.S., STAFF J.C.