

LOCAL AUTHORITY PROGRESS REPORTS
(September 2008 Payment)

Name of Local Authority: Longford Local Authorities

INDICATOR CHECKLIST	Verifiable progress since March 2008		Comments
	Yes	No	
Co-operation with ongoing change/modernisation	Yes		Full co operation of employees. The LA Veterinary Service have volunteered as a pilot of veterinary official controls internal audit to be carried out in late 2008
Staff flexibility in the light of changed business requirements/ alterations in work procedures as necessary	Yes		Further Details on Narrative Report
Enhanced team working	Yes		Team working continues as a feature in all Sections
Outsourcing	Yes		Utilised in the Veterinary Service
Redeployment of staff	Yes		Employees are reassigned to address work priorities
Enhanced attendance at work	Yes		Attendance at work is good across all disciplines
Introduction of new work practices	Yes		Further Details on Narrative Report
Enhanced links with local community	Yes		Further details on Narrative Report
Provision of information required by Service Indicator process	Yes		Timely provision of information on a quarterly basis. Electronic People Counter installed in library to record no. of daily library visits as per amended L.2 indicator
Industrial relations climate enhancement	Yes		Good employee relations maintained through regular meeting with employee representatives and through the Partnership Forum

Extended opening hours/enhanced customer service	Yes		Further Details on Narrative Report
Better use of IT	Yes		Introduction of wireless internet service for library users in all branch libraries Remote Access to systems on the Council Network provided to Senior Staff. Committed to Wave One of implementation of the HR, Payroll & Superannuation System with implementation scheduled to commence in September.

<i>INDICATOR CHECKLIST</i> (cont'd)	Verifiable progress since March 2008		Comments
	Yes	No	
Better service to marginalised groups	Yes		Two Open Information Mornings for Disability Groups demonstrating library services targeted specifically at wheelchair users and blind and partially sighted users were held in May/June.
Expanded options for customer payments	Yes		Online payments now available for Traffic Fines
Participation in e-procurement	Yes		Corporate Procurement Plan published in June

Enhanced Website	Yes		Content Management System implemented on all local Authority Websites. A new interactive library website designed and operational incorporating modern web technology features designed to increase user participation. Ongoing updating of all websites by nominated employees in all Sections.
Examination of the potential for shared services as per recommendations or Review Group		No	
Staff Training	Yes		Further Details on Narrative Report
Open Recruitment	Yes		Implemented with first competition in accordance with agreement for open competition held for Staff Officer Grade in April 2008 and open panel for appointment created.
Implementation of PMDS	Yes		PMDS team Meetings held on a regular basis and employees are participating in the process
Health & Safety Enhancement	Yes		Revised Corporate Safety Statement published in May. Ancillary Safety Statements currently being updated
Equality	Yes		Ongoing implementation of Equality Action Team Plan.

Signed:

M. L. Johnston Reynolds (Chairs) Partnership Committee
Bernard Free