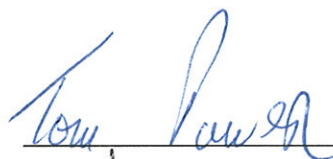


LOCAL AUTHORITY PROGRESS REPORTS
(March 2008 Payment)

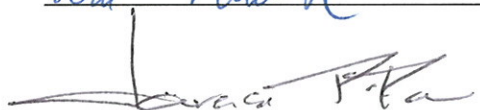
INDICATOR CHECKLIST	Verifiable progress since June 2007		Comments (if any)
	Yes	No	
Co-operation with ongoing change/modernisation	X		
Staff flexibility in the light of changed business requirements/ alterations in work procedures as necessary	X		
Enhanced team working	X		
Outsourcing	X		
Redeployment of staff	X		
Enhanced attendance at work	X		
Introduction of new work practices	X		
Enhanced links with local community	X		
Provision of information required by Service Indicator process	X		
Industrial relations climate enhancement	X		
Extended opening hours/enhanced customer service	X		
Better use of IT	X		

INDICATOR CHECKLIST (cont'd)	Verifiable progress since June 2007		Comments (if any)
	Yes	No	
Better service to marginalised groups	X		
Expanded options for customer payments	X		
Participation in e-procurement	X		
Enhanced Website	X		
Examination of the potential for shared services as per recommendations or Review Group	X		
Staff Training	X		
Open Recruitment		X	
Implementation of PMDS	X		
Health & Safety Enhancement	X		
Equality	X		

Signed:



Joint Chair Partnership Cmte.



Joint Chair Partnership Cmte.