

LOCAL AUTHORITY PROGRESS REPORTS
(March 2008 Payment)

INDICATOR CHECKLIST	Verifiable progress since June 2007		Comments (if any)
	Yes	No	
Co-operation with ongoing change/modernisation	✓		Roll-out of BPR (Planning)
Staff flexibility in the light of changed business requirements/ alterations in work procedures as necessary	✓		Work-flow Management Changes 2008 Waste Collection Areas.
Enhanced team working	✓		-Climate Change Committee -Service Mang. Forum - Handling Sign. Change -Partnership -Change Process n.
Outsourcing	✓		Consultant Architect Panel in place. Nat. Agreement re outsourcing has been implemented
Redeployment of staff	✓		Planning / C+E Dept's. restructuring lead.
Enhanced attendance at work	✓		Low Absenteeism Rate Attendance Mang. Policy in place.
Introduction of new work practices	✓		Same day validation of planning applications.
Enhanced links with local community	✓		Tidy Towns Pride of Place Fire Service Community visits
Provision of information required by Service Indicator process	✓		Internal monitoring/reviews on a quarterly basis. Annual Report to LGMSB.
Industrial relations climate enhancement	✓		No days lost through disputes Active Partnership Committee HSCIP committee in place.
Extended opening hours/enhanced customer service	✓		Customer care desk underway at HQ Area Offices - G-Plan etc.
Better use of IT	✓		Contact Mang. System Project Vision

INDICATOR CHECKLIST (cont'd)	Verifiable progress since June 2007		Comments (if any)
	Yes	No	
Better service to marginalised groups	✓		Disability Access Works Estate Management ongoing.
Expanded options for customer payments	✓		Web-based payment options
Participation in e-procurement	✓		E-tendering in general use
Enhanced Website	✓		Fully redesigned bi-lingual Council + library website
Examination of the potential for shared services as per recommendations or Review Group	✓		Dungannon Town Council (HR, IT, Payroll). Fire Service & Waterford City E.W.S. & Council.
Staff Training	✓		Excellent Through People CPD - Mentoring Programme Training Plan - 3 rd level Quals. (MBA etc.)
Open Recruitment	✓		Specialist posts in place eg. Irish officer, Arts officer
Implementation of PMDS	✓		PDPs + TDPs done. Reviews ongoing.
Health & Safety Enhancement	✓		Health & Safety officer Safety Handbook circulated to all staff Ongoing training.
Equality	✓		Policies in place.

Signed:

Pat McCarthy.

(Chairs) Partnership Committee

Alan Fitzgerald

12th December, 2007.