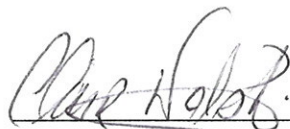


LOCAL AUTHORITY PROGRESS REPORTS
(March 2008 Payment)

<i>INDICATOR CHECKLIST</i>	Verifiable progress since June 2007		Comments (if any)
	Yes	No	
Co-operation with ongoing change/modernisation	√		Ongoing cooperation in place across a range of services. Regular meetings of HSC Partnership Committee.
Staff flexibility in the light of changed business requirements/ alterations in work procedures as necessary	√		Extended public opening hours agreed for Library Service. Lunchtime opening under consideration.
Enhanced team working	√		Integration of Town/County Services continuing.
Outsourcing	√		NBA for house design. NRA Roads Signs maintenance
Redeployment of staff	√		Revenue Collectors under discussion with IMPACT.
Enhanced attendance at work	√		Review of Family Friendly Guidelines.
Introduction of new work practices	√		A variety across a range of services, e.g. Environment – Rapid Reaction Crew & 3-Bin System.
Enhanced links with local community	√		Public Convenience Caretaking. Community Forum – 572 Groups represented.
Provision of information required by Service Indicator process	√		In place & ongoing.
Industrial relations climate enhancement	√		Stable climate – adherence to industrial relations machinery. Expanded role of Partnership.
Extended opening hours/enhanced customer service	√		Library Service agreed. Proposed lunchtime opening. On-line Receipting System. EFT Payment System.
Better use of IT	√		On-line Receipting. Water Meter Reading.

<i>INDICATOR CHECKLIST</i> (cont'd)	Verifiable progress since June 2007		Comments (if any)
	Yes	No	
Better service to marginalised groups	√		Homeless Action Team. Traveller Network. Motor Tax multi-lingual forms.
Expanded options for customer payments	√		On-line Receipting. EFT Payment System.
Participation in e-procurement	√		In place & ongoing.
Enhanced Website	√		Programme of continuous improvement.
Examination of the potential for shared services as per recommendations or Review Group	√		SERA e-payments system. FMS across Wexford L.A.s. Integration of range of previously identified services across Wexford L.A.s.
Staff Training	√		Comprehensive Training Programme – ETP Recipient. 3% Payroll spend achieved
Open Recruitment	√		Implemented in line with national developments.
Implementation of PMDS	√		In place & ongoing.
Health & Safety Enhancement	√		Renewed emphasis across all Wexford L.A.s. Ongoing difficulties around Chapter 8 implementation.
Equality	√		Yes – for Staff & Customers. Target to achieve <i>Excellence Through Accessibility</i> standard for all public offices.

Signed:



(Chairs) Partnership Committee

